

# Emergencies Calling for help



# Keep safe

## Basic Rules:

- If an accident happens, it is most important that before you do anything else you must ensure that it is safe to approach and offer help.
- If anything happens to you then you will be unable to help anyone else. This could mean one casualty then becomes two.



# Hazards

## What is a hazard?

- Put simply, a hazard is a source or a situation which has the potential to cause damage, injury or illness.
- Hazards can have an impact on people, property, the environment or a combination of these.
- Simply, a hazard is something that could cause harm.

**Thinking Time**  
Think of 3 things  
that could be a  
hazard.

# Examples of hazards in your room could be:

- an object falling from a height (shelves);
- tripping on wires or chair legs;
- sharp corners of tables;
- liquids being spilt.

# Calling for help

- If there is an **e**\_\_\_\_\_ **y** you can dial **999 or 112** to get the emergency services.
- The call operator will ask, "Which service do you require?"
- **F**\_\_\_\_, **P**\_\_\_\_\_ or **A**\_\_\_\_\_?
- You will need to tell them which service you need.
- It is really important that you give information to help them arrive at the correct location i.e. address.



*Remember that you may need to call for more than one service.  
e.g. there could be a fire that needs the fire service, also injured people that need ambulance and the police to make sure everything is safe.*

# Watch this video

<https://youtu.be/YOwYPhJfYx4>

Did you know?  
You can call **999** or **112**.  
Even if a mobile phone  
has **no credit** it can still  
be used to make an  
emergency call.

# Remember LIONEL

- **L**ocation. Tell them where the emergency is and where you want them to arrive.
- **I**ncident. Tell them what has happened.
- **O**ther services. Do you need more than one?
- **N**umber of people that are involved.
- **E**xtent of the injuries. What types of injuries do people have?
- **L**ocation. Repeat again where they need to arrive.

## Question:

What is the correct address for two or three places you often visit?



# Your turn: Calling for help



## 1. Check for danger

- Always make sure the area is safe



## 2. Call 999/112

- If it is an emergency, call 999 or 112. Remember LIONEL to give them important details.



## 3. Reassure casualty

- Keep casualty reassured
- Stay with them until help arrives



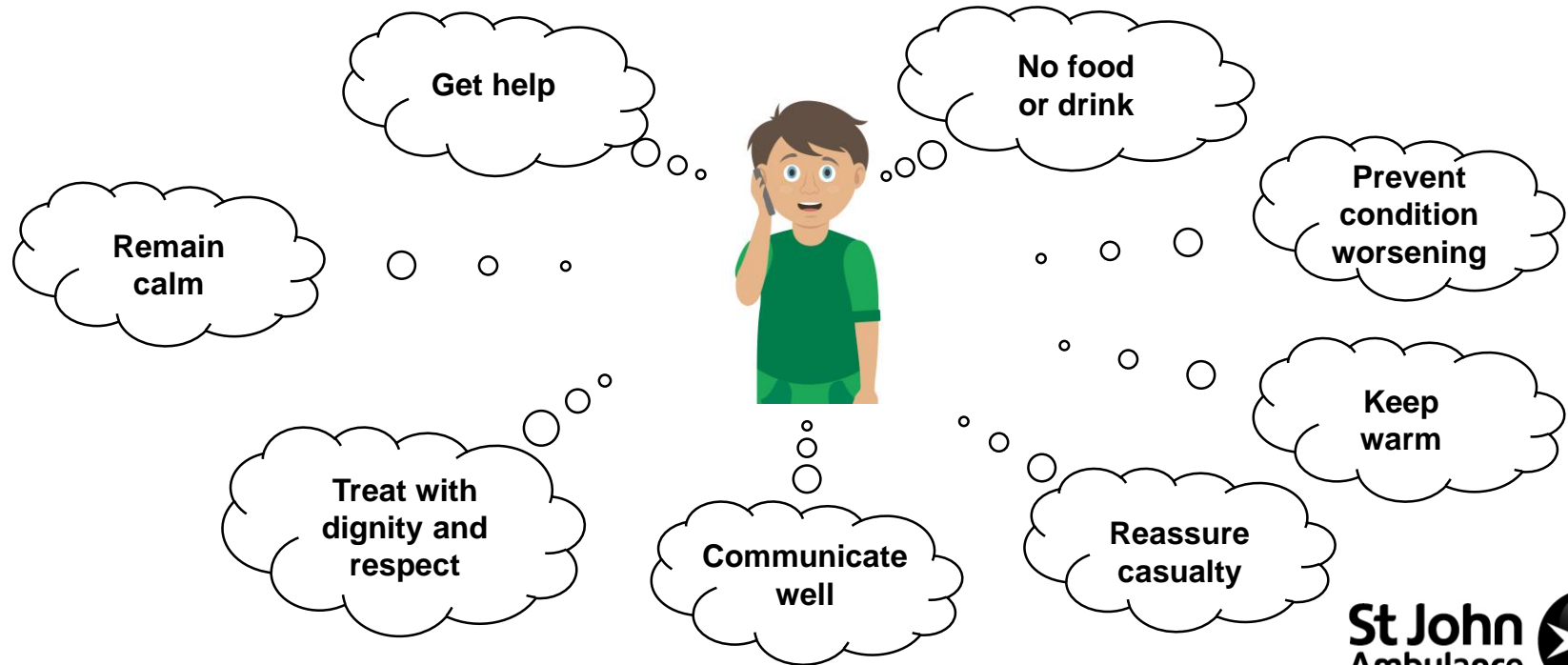
- ## 4. If you have been taught any first aid which may be useful, then use it.



# Casualty care

Pause for thought...

Which actions do you think are most important when caring for a casualty?



# Check your learning

**I am able to:**



**YES**



**NO**

➤ **Understand it's most important to ensure the safety of myself and others in the event of an emergency**

☐☐

➤ **Assist in an emergency by calling 999/112 for help and asking for the correct service**

☐☐

➤ **Use LIONEL to give correct information to the emergency services during an emergency**

☐☐

# Information and support

If any of the content in this session has upset or concerned you please discuss this with the people who look after you at home. You can also email your teacher.

**Further support can be found at:**

[www.childline.org.uk](http://www.childline.org.uk)

[www.youngminds.org.uk](http://www.youngminds.org.uk)

[www.samaritans.org](http://www.samaritans.org)

**Further information linked to first aid can be found at:**

[www.sja.org.uk](http://www.sja.org.uk)